## Are you ready for the Era of Big Data?

CEDT Meeting Chiranjib Bhattacharyya Dept of CSA, IISc

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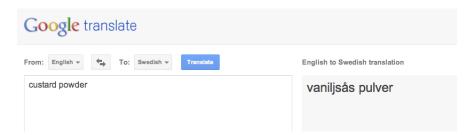
Aug 08, 2012

### Introduction

custard powder

#### Introduction

#### custard powder



### How does Google Translate work?

- Does not use Rules
- Uses Statistical Machine Translation
- Statistical models are trained from large corpora

### **Outline**

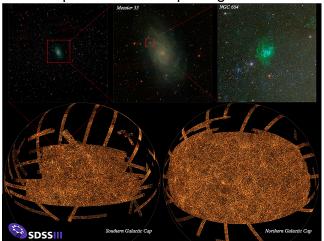
- What is Big Data?
- Big Data needs Data Scientist
- What is Machine Learning
- Understanding Application Workloads from NFS packet traces
- 6 Mining reviews

# What is BigData

(Source: Wikipedia)

Sloan Digital Sky Survey has amassed data of 1.4 TeraBytes.

Need to process 200GB per night.



## **Examples of BigData**

- Large Hadron Collider 13000 Terabytes
- Walmart handles 1 million customer transactions every hour, 2.5 petabytes
- Biology Human genome project took 10 years, now it can be done in one week

# What is Big Data?

No precise definition

### **Working Definition**

Datasets so large and complex that they become awkard using on-hand database management tools

### Challenges

- capture
- storage
- sharing
- analysis
- visualization

### The era of Big Data is upon us

Message from the president(June 2011) (International Society for Bayesian Analysis) *Prof. M. I. Jordan*, Dept of Statistics, UC Berkeley

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In science, massive streams of data have become the norm in areas such as <u>astronomy</u>, <u>high-energy physics</u>, <u>ecology</u>, <u>genetics</u> and <u>molecular biology</u>.

Companies are increasingly looking to hire people who have expertise in data analysis. While the job descriptions sometimes refer to statistics they often refer to data analytics, data mining and machine learning.

# Are you ready for big data?



Businesses can gain more if they exploit and understand BigData

Huge Demand for Engineers who can effectively address issues related to Big Data.

## Big Data needs Data Scientist

#### Posted on LinkedIn, 25th June 2012

#### Data Scientist- "Machine Learning"

Amazon - Bengaluru Area, India



#### Job Description

Online advertising is set to become a \$100 billion market. Our Advertising Technologies group is building the infrastructure to meet theneeds of advertisers and publishers in this rapidly changing industry. We poweradvanced online advertising programs for some of the world's largest websites, including Amazon.com and other prime online properties. We supply thetechnology to show the right ad to the right customer at the right time.

The Traffic Validation team in Bangalore is part ofAdvertising technology group and is completely responsible for ensuring hightraffic quality for multiple ad-programs within Amazon. We build systems thatprocess vast amounts of data of the order of tera-bytes on daily basis, usingadvanced algorithms in data mining , machine learning, and statisticalianalysis. Our distributed systems are built on cutting edge scalabletechnologies such as Hadoop and Amazon's EC2 and S3 cloud services.

The data scientist responsible for solving complexlarge-data problems in online advertising fraud space using data mining,machine learning and statistical analysis. We are looking for a highlymotivated individuals who are passionate to apply research to solve actualbusiness problems in fraud and spam detection space. The role involves analyzingiarge datasets which run into billions of records per day, mine patterns in threata and build models that can detect fraudulent and spam traffic. An idealcandidate should be able to analyze traffic patterns on platforms like Hadoopand develop scalable and low latency models that can detect the patterns.

one Phd/MTech/MS or equivalent degree in Computer Science orMathematics or Statistics 2-5 year relevant industry or research experience

#### Skill Set

### Responsibilities

Solve complex large-data problems in online advertising fraud space using data mining, machine learning and statistical analysis. Design algorithms which can handle Tera-Bytes of data on a daily basis in a cloud computing.

- PhD/Masters in CS/Maths/Statistics
- Knowledge of Hadoop and other distributed computing platform
- Experience with Analysis on large scale datasets

## **Takeaway**

#### Need firm grounding in

- Machine Learning
- Statistics
- Distributed Optimization

Ability to build systems

## **Takeaway**

### Need firm grounding in

- Machine Learning
- Statistics
- Distributed Optimization

Ability to build systems Why not come to IISc?

# What is Machine Learning?



observed data

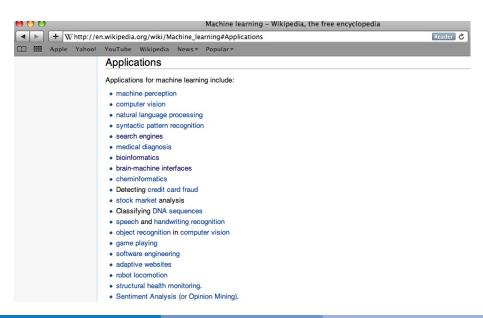
medical records. We also study mobile robots that learn how to successfully navigate based on experience they gather from sensors as they roam their environment, and computer aids for scientific discovery that combine initial scientific hypotheses with new experimental data to automatically produce refined scientific hypotheses that better flu

# What is Machine Learning?(CMU ML Dept)

Machine Learning is a scientific field addressing the question

How can we program systems to automatically learn and to improve with experience?

## Scope of Machine Learning



• 
$$y = \{1, -1\}$$
 binary Classification

- $y = \{1, -1\}$  binary Classification
- $y = \{1, ..., k\}$  multi-category classification

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- $y = \{1, -1\}$  binary Classification
- $y = \{1, ..., k\}$  multi-category classification
- Ordinal regression
- Regression

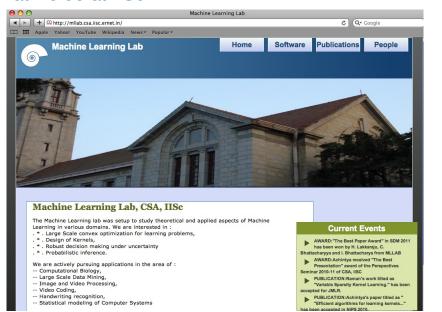
- $y = \{1, -1\}$  binary Classification
- $y = \{1, ..., k\}$  multi-category classification
- Ordinal regression
- Regression
- Reinforcement learning

 Need to quantify the fit between the target y and the prediction f(x) on D

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- the model should hold for all x, even on data not present in D sometimes called *generalization ability*.
- The problem now becomes finding a model *f*, which *generalizes well* and fits the training data

#### What we do at IISc



### What we do at IISc

- Large Scale convex optimization for learning problems,
- Design of Kernels
- Robust decision making under uncertainty
- Probabilistic inference

- Computational Biology,
- Image and Video Processing,
- Statistical modeling of Computer Systems
- Large Scale Text Mining

#### What we do at IISc

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Discovery of Application Workloads from Network File Traces Yadwadkar N., Bhattacharyya C., K. Gopinath, N. Thirumale, S. Susarla FAST 2010

# Focusing on the Opcode Sequence

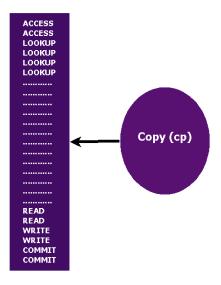
Time Stamp	Source IP	Destination IP	OPCODE	: Parameters
		> 10.192.25.18 NFS V		all, DH:0x7c58939e/.Trash
01:39:39.146099	10.192.25.18 -	> 10.192.25.47 NFS V	LOOKUP	eply (Call In 12) Error:NFS3ERR_NOENT
		> 10.192.25.18 NFS V		all, DH:0x7c58939e/.Trash-1003
		> 10.192.25.47 NFS V		eply (Call In 14) Error:NFS3ERR_NOENT
		> 10.192.25.18 NFS V		III, FH:0x7c58939e
		> 10.192.25.47 NFS V		ply (Call In 16)
		> 10.192.25.18 NFS V		all, DH:0x7c58939e/.Trash-1001
		> 10.192.25.47 NFS V		eply (Call In 18) Error:NFS3ERR_NOENT
		> 10.192.25.18 NFS V		
				Reply (Call In 69) Regular File mode:0755 uid:1000 gid:1000
		> 10.192.25.18 NFS V		FH:0xe21586f0 Offset:0 Len:16384
		> 10.192.25.47 NFS V		y (Call In 72) Len:16384[Unreassembled Packet [incorrect TCP checksum]]
		> 10.192.25.18 NFS V		
				Reply (Call In 85) Regular File mode:0755 uid:1000 gid:1000
		> 10.192.25.18 NFS V		all, DH:0xf21596f0/conf29395.sh
		> 10.192.25.47 NFS V		eply (Call In 87) Error:NFS3ERR_NOENT
		> 10.192.25.18 NFS V		III, DH:0xf21596f0/conf29395.sh Mode:UNCHECKED
		> 10.192.25.47 NFS V		ply (Call In 89)
		> 10.192.25.18 NFS V		I, FH:0xe53f81da Offset:0 Len:11 UNSTABLE
		> 10.192.25.47 NFS V		bly (Call In 93) Len:11 UNSTABLE
		> 10.192.25.18 NFS V		
		> 10.192.25.47 NFS V		
		> 10.192.25.18 NFS V		
		> 10.192.25.47 NFS V > 10.192.25.18 NFS V		Reply (Call In 97) Directory mode:0777 uid:1000 gid:1000
		> 10.192.25.47 NFS V > 10.192.25.18 NFS V		Reply (Call In 99) Regular File mode:0644 uid:1000 gid:1000
				elly (Call In 101)
		> 10.192.25.47 NFS V > 10.192.25.18 NFS V		ppy (Call In 101) I. FH:0xe53f81da Offset:0 Len:18 UNSTABLE
		> 10.192.25.16 NFS V		bly (Call In 103) Len:18 UNSTABLE
		> 10.192.25.47 NFS V > 10.192.25.18 NFS V		
		> 10.192.25.47 NFS V		
		> 10.192.25.18 NFS V		
		> 10.192.25.47 NFS V		
01.05.12.141201	20.272.20.10	- 10:15220:47 141 0 4		ropiy (con in io)

### Workload Identification





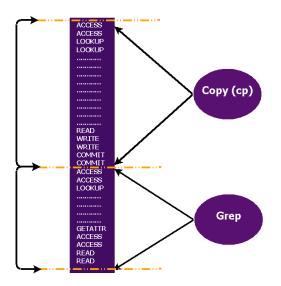
### Workload Identification



### **Trace Annotation**



### **Trace Annotation**



# Challenges

#### Variability in the traces of the same workload

### cp contacts.csv con.csv

```
ACCESS Call, FH:0xe003db8b
LOOKUP Call, DH:0xe003db8b/con.csv
LOOKUP Reply Error:NFS3ERR_NOENT
LOOKUP Call, DH:0xe003db8b/contacts.csv
LOOKUP Reply, FH:0x71d9fc7c
GETATTR Call, FH:0x71d9fc7c
ACCESS Call, FH:0x71d9fc7c
CREATE Call, DH:0xe003db8b/con.csv
SETATTR Call, FH:0x58d9d57c
GETACL Call
GETACL Call
GETACT Call, FH:0x58d9d57c
READ Call, FH:0x58d9d57c
...
WRITE Call, FH:0x58d9d57c ...
```

COMMIT Call, FH: 0x58d9d57c

#### cp contacts.csv dir/con.csv

LOOKUP Call, DH:0xe003db8b/dir

#### LOOKUP Reply, FH:0x0eb18814

ACCESS Call, FH:0x0eb18814

LOOKUP Call, DH:0x0eb18814/con.csv

LOOKUP Reply Error:NFS3ERR\_NOENT

LOOKUP Call, DH:0xe003db8b/contacts.csv

LOOKUP Reply, FH:0x7ld9fc7c

GETATTR Call, FH:0x7ld9fc7c

ACCESS Call, FH:0x7ld9fc7c

CREATE Call, DH:0x0eb18814/con.csv

SETATTR Call, FH:0x14b19214

GETACL Call

GETATTR Call, FH:0x14b19214

READ Call, FH:0x7ld9fc7c...

WRITE Call, FH:0x14b19214 ...

COMMIT Call, FH:0x14b19214

#### **Key Contributions**

- Identifying workloads from NFS opcodes
- Identifying transitions between workloads in a trace sequence
- Small snippets of traces are sufficient!
- Exploited the analogy with Biological sequence analysis problem
- Use of Profile Hidden Markov Models(Profile HMMs)

### Analogy with Problem in Computational Biology

#### Unfortunately,

DP formulations for aligning r sequences, each of length n are expensive,  $O(n^r)$ , time and space complexity

#### Computational Biology

Conserved in critical regions

Diverge due to chance mutations

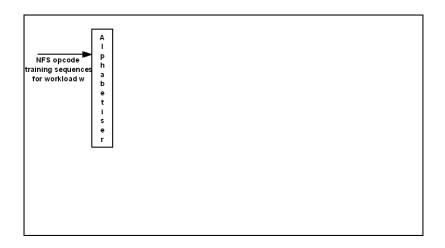
#### Problem at Hand

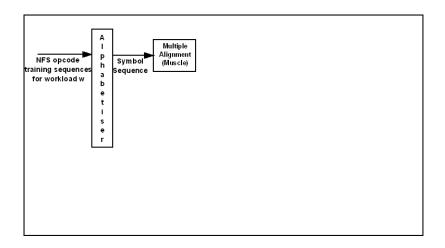
Similarity to a large extent

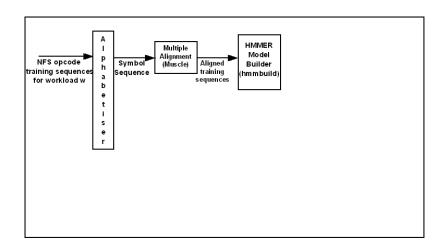
muta- Additions, deletions and replacements of symbols observed

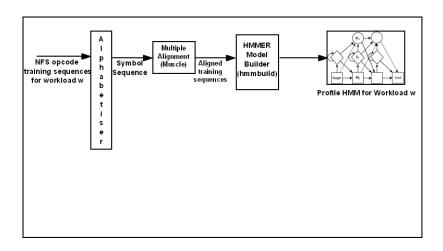
#### **Proposal**

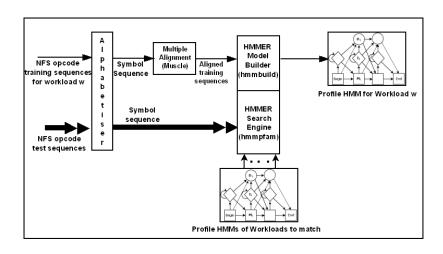
To use Profile HMM for representing Profile of a workload

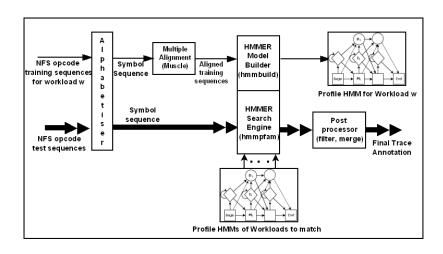












#### **Experimental Set-up**

- Unix Commands
  - tar, untar, make, edit, copy, move, grep, find, compile
  - Accessing a subset of 14361 files and 1529 directories up to 7 levels deep
- TPC-C
  - ▶ 1 to 5 warehouses with 1 to 5 database clients per warehouse
- Postmark
  - a workload approximating a large internet email server

#### **Experimental Results**

#### **Workload Identification Confusion Matrix**

Trace	Models									
Command	make	find	grep	tar	untar	сору	move	edit	tpcc	
make	91.7	1.2		1.2	2.4	3.6				
find		91.8	2.1			3.1	1		2.1	
grep	1.3	1.3	85	1.3	11.3					
tar				100						
untar				1.2	98.8					
сору		1	1		6	82	1	9		
move		5.6	0.8	0.8		2.4	89.6	0.8		
edit								100		
tpcc									100	

#### Opinion mining

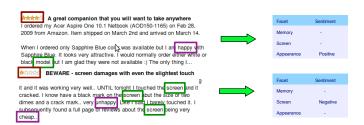
#### Best paper award

Exploiting Coherence in Reviews for Discovering Latent Facets and associated Sentiments

Himabindu L., Bhattacharyya C., Bhattacharya I., Merugu Srujana.

Siam Data Mining Conference 2011

#### Mining Customer Reviews



- Central Problem: Facet based sentiment analysis of customer reviews
- Applications
  - ► E-commerce : product recommendation for customers
  - Business Analytics: aiding product managers and decision makers in understanding the product's market standing

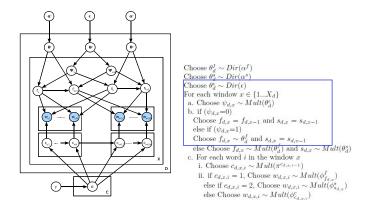
#### FACeT Sentiment extraction model (FACTS)

The pictures i took during my last trip with this camera were absolutely great. The picture quality is amazing and the pics come out clear and sharp. I am also very impressed with its battery life, unlike other cameras available in the market, the charge lasts long enough. However, I am unhappy with the accessories.

- FACTS aims at extracting both facets as well as associated sentiments from customer reviews
- Captures both the syntactic and semantic dependencies
- Loosely based on HMM LDA
- Facet and Sentiment classes comprise of topics

#### **FACTS Model**

Extends HMM-LDA to include topics within another syntactic class for sentiments



$$c_{d,i} = 1 \Rightarrow \text{facet}$$

 $c_{d,i} = 2 \Rightarrow$ sentiment

#### Coherence based FACTS model (CFACTS)

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- Coherence is an important aspect of user generated content
- In case of reviews, facet and sentiment coherence are usually prevalent

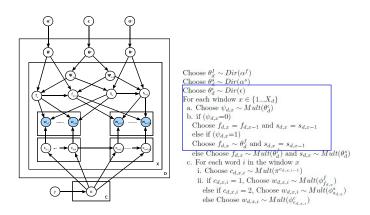
#### **CFACTS Model**

#### Modeling Coherence

- Each review comprises of basic units of coherence windows
- Each window is associated with a single facet and sentiment
- ullet Continuity of topics across windows governed by parameter  $\psi$ 
  - $\psi = 0$ :  $f_{d,x} = f_{d,x-1}$  and  $s_{d,x} = s_{d,x-1}$
  - $\psi = 1 : f_{d,x} = \theta_d^f \text{ and } s_{d,x} = s_{d,x-1}$
  - $\psi = 2$ :  $f_{d,x} = \theta_d^f$  and  $s_{d,x} = \theta_d^s$

#### **CFACTS Model**

- Extends FACTS to incorporate coherence in facets/sentiments
- Also, enables loose coupling of the facet and sentiment classes



#### Incorporating ratings - CFACTS-R

- Review ratings are valuable pointers to the sentiments expressed in reviews
- Does incorporating these review ratings help us extract sentiments better?
  - Review ratings turn out be of immense help for 'ordering sentiment topics'



#### Experimental results

#### **Qualitative Evaluation**

#### Digital Camera Corpus

Model	Topic Label	Top Words			
CFACTS-R	Price	fit, purse, pocket, pay, worth			
(all	Ease of use	ease, weight, casing, digicam, travel			
topics)	Picture quality	shots, video, camera, images, pics			
	Accessories	charger, cable, battery, controls, button			
	Display	digital, viewfinder, shots, lens, clarity			
	Battery life	aa, batteries, life, ease, charge			
	Portability	travel, ease, bags, portability, straps			
	Features	lens, memory, point-and-shoot, software			
CFACTS	Battery life	battery, charge, shutter, as batteries, alka-			
		line			
(all	Accessories	charger, camera, cable, tripod, shutter			
l	L	button			
topics )	Picture quality	images, clarity, camera, brightness, focus			
	Features	zoom, <u>nikon</u> , face recognition, redeye,			
		memory			
	Ease of use	ease, use, design, color, grip			
	Display	slr, lcd, viewfinder, display, point-and- shoot			
	Price	price, worth, discount, warranty, fit			
	Portability	ease, portability, size, lightweight, travel			
FACTS-R	Accessories	buttons, tripod, controls, batteries, purse			
(out of	Lens	shutter, minolta, camera, point-and-shoot			
8 topics)	Portability	range, size, weight, bag, design			
	-	memory, quality, purchase, warranty, cams			
	Picture quality	pictures, quality, images, resolution, sharp			
FACTS	Lens	shutter, lens, <u>camera</u> , point-and-shoot			
(out of	Portability	range, size, weight, bag, design			
8 topics)	1	pics, shots, range, ease, straps			
	Picture quality	pictures, quality, images, resolution, sharp			
	Accessories	buttons, controls, charger, tripod, purse			
LDA	Accessories	replace, charger, reader, digicam, easy			
(out of		take, shoot, carry, great, easy			
9 topics)	Picture quality	images, camera, pics, like, good			
	-	charger, lens, awful, camera, shutter			

#### **Quantitative Evaluation**

Facet Coverage - the fraction of extracted facets that actually correspond to product attributes. Benchmarked against amazon's structured ratings facets Facet Purity - the fraction of the top words in the facet that actually correspond to the product attribute

Corpus	Model	Facet	Topic	
		Coverage(%)	Purity(%)	
Digital Cameras	CFACTS-R	100	80.18	
	CFACTS	100	84	
	FACTS-R	33	74.73	
	FACTS	33	72.28	
	LDA	16.67	44.37	
Laptops	CFACTS-R	83.33	87.09	
	CFACTS	83.33	87.09	
	FACTS-R	33.33	74.19	
	FACTS	33.33	77.41	
	LDA	33.33	45.16	
Mobile Phones	CFACTS-R	80	91.48	
	CFACTS	80	89.36	
	FACTS-R	40	74.46	
	FACTS	40	80.85	
	LDA	40	40.42	
LCD TVs	CFACTS-R	80	78.94	
	CFACTS	80	84.21	
	FACTS-R	60	68.42	
	FACTS	60	65.78	
	LDA	40	36.84	
Printers	CFACTS-R	100	79.31	
	CFACTS	100	84.48	
	FACTS-R	75	75.86	
	FACTS	75	72.41	
	LDA	75	36.76	

### Thanks!